



Financial Services

System Requirements

Medici™ Commercial Lending Documentation System

Financial Services

Date November 2019

File Medici Commercial Lending Documentation System System Requirements

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Content

System Requirements	4
Special Configuration Required for HMDA Wiz	4
Medici System Requirements	4
Application Server	4
Database Server	4
File Server (DMTransaction Folder) Used for Network Area Storage	5
Client System	5
Stand Alone Server	5
Network Connections	6
Printer Requirements	6
How to Contact Us	7

System Requirements

These requirements were established to ensure acceptable performance. If your system does not meet the minimum, further evaluation may be needed to determine what kind of performance can be expected.

These requirements are subject to change without notice. Please visit our support web site at <http://support.wolterskluwerts.com> for updates to these system requirements.

Special Configuration Required for HMDA Wiz

For HMDA Wiz users, you will need to enable TLS 1.2 as well as Strong Cryptography for your Medici Client machines. Additional information on how to enable TLS 1.2 can be found at <https://docs.microsoft.com/en-us/dotnet/framework/network-programming/tls#configuring-security-via-appcontext-switches>.

Medici System Requirements

Application Server

<i>Requirements</i>	<i>Version(s)</i>
Supported Operating Systems	Windows Server 2012 (x64 only) Windows Server 2012 R2 Windows Server 2016 Windows Server 2019
Recommended Processor	Multicore Intel/AMD processor
Memory	4 GB of RAM or greater
Disk Space:	2 GB or higher
Other Required Software	.NET Framework 4.7.1

Database Server

<i>Requirements</i>	<i>Version(s)</i>
Supported Operating Systems	Windows Server 2012 (x64 only) Windows Server 2012 R2 Windows Server 2016 Windows Server 2019
Recommended Processor	Multicore Intel/AMD processor
Memory	4 GB of RAM or greater
Other Required Software	Microsoft SQL Server 2012 SP2 SQL Server 2012 Express SP2 Microsoft SQL Server 2014 SQL Server 2014 Express Microsoft SQL Server 2016 SQL Server 2016 Express

Note

SQL Native Client 11 is required to support TLS 1.1 or 1.2. This client is already automatically installed as part of newer SQL Server versions (2012, 2014, 2016 and so on). More information on minimum builds and patches required by SQL Server to support TLS 1.1 or 1.2 can be found at <https://support.microsoft.com/en-us/help/3135244/tls-1-2-support-for-microsoft-sql-server>.

File Server (DMTransaction Folder) Used for Network Area Storage

<i>Requirements</i>	<i>Version(s)</i>
Supported Operating Systems	Windows Server 2012 (x64 only) Windows Server 2012 R2 Windows Server 2016 Windows Server 2019

Client System

<i>Requirements</i>	<i>Version(s)</i>
Supported Operating Systems	Windows 7 SP1 Windows 8.1 Windows 10
Recommended Processor	Multicore Intel/AMD processor
Memory	4 GB of RAM or greater
Disk Space	1 GB or higher
Other Required Software	Microsoft Excel 2010, 2013 or 2016 (32-bit only) Microsoft Word 2010, 2013 or 2016 (32-bit only) Adobe Acrobat Reader 8 or later .NET Framework 4.7.1
Supported Software	Citrix Presentation Server, Citrix Xenapp

Stand Alone Server

<i>Requirements</i>	<i>Version(s)</i>
Supported Operating Systems	Windows Server 2012 (x64 only) Windows Server 2012 R2

<i>Requirements</i>	<i>Version(s)</i>
	Windows Server 2016
	Windows Server 2019
Recommended Processor	Multicore Intel/AMD processor
Memory	4 GB of RAM or greater
Disk Space	2 GB or higher
Other Required Software	Microsoft SQL Server 2012 SP2 SQL Server 2012 Express SP2 Microsoft SQL Server 2014 SQL Server 2014 Express Microsoft SQL Server 2016 SQL Server 2016 Express SQL Server 2017 Windows Installer 4.5 Microsoft Excel 2010, 2013 or 2016 (32-bit only) Microsoft Word 2010, 2013 or 2016 (32-bit only) Adobe Acrobat Reader 8 or later .NET Framework 4.7.1

Note

SQL Native Client 11 is required to support TLS 1.1 or 1.2. This client is already automatically installed as part of newer SQL Server versions (2012, 2014, 2016 and so on). More information on minimum builds and patches required by SQL Server to support TLS 1.1 or 1.2 can be found at <https://support.microsoft.com/en-us/help/3135244/tls-1-2-support-for-microsoft-sql-server>.

Network Connections

- **LAN:** 10/100/1000 Mbps or higher network connection
- **WAN:** T1 or higher (DS3 switch (~45Mbps) recommended)
 - The bandwidth specifications native architecture operations assume “normal” traffic so actual results will vary based on a lender’s specific configuration.

Printer Requirements

Since all documents are created using either the Microsoft Word or Microsoft Excel application, any printer that is compatible with Microsoft Office 2010 or newer is acceptable for the generation of Medici documents.

How to Contact Us

Call

Call Medici Support at (800) 274-2711, extension 1125343. Our support staff is available Monday through Friday, 7 A.M. to 7 P.M. CST. Voice mail operates continually, allowing you to leave us a message after hours and on weekends.

To help us handle your question as quickly as possible, have these items available before you call:

- Customer number
- Version number
- Description of problem

Support Website

Visit our Software Support website for documentation downloads, frequently asked questions, training, or support information at the following location: www.wolterskluwerFS.com/support

This is a central source of product support information where you will also find links to other beneficial industry sites.

E-Mail

Email questions or issues to: medicisupport@wolterskluwer.com

Please include your customer number, contact information, Medici version number, and a description of the problem.

Fax

Fax us at 320-240-4252. Attention: Medici Support

Write

If you prefer, write a letter detailing your question and send it to:

SupportLine
Wolters Kluwer
P.O. Box 1457
St. Cloud, MN 56302-1457