



AppOne

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WFDS NC ELT Code 7

Add Mailing Address for PO Boxes

We added an **Enter Mailing Address (different than Current/Physical Address)** checkbox to applicant information pages on all portals. If the box is checked, **Address**, **Zip/City/State**, and **County** fields open to allow entry of a mailing address. A post office box number can be entered in the **Address** field for the mailing address.

Applicant #1 - Personal Information (MUST MATCH DRIVER'S LICENSE)

FName: MI: LName: Suffix:

SSN: - -

DOB: / /

Home Phone: - -

Cell Phone: - -

DL No:

Email:

Current Residence Information

Address #: Street: Apt #:

Zip/City/State:

County:

How Long? years months

Status: own

Rent/Mortgage Pmt:

Landlord/Mortgage Co:

Landlord/Mortgage Phone: - -

☐ Enter Mailing Address (different than Current/Physical Address)

Current Employment Information

Status: --select--

Occupation:

Employer Name:

☒ Enter Mailing Address (different than Current/Physical Address)

Address:

Zip/City/State:

County:

Add Title Fee to State of Florida for Motorcycle Collateral

We've added the Title fee to the state of Florida for all collateral types.

Public Officials & Fees			
Title Fee:	\$5.00	<input type="checkbox"/> tax	
License Fee:	\$5.00	<input type="checkbox"/> tax	
Registration Fee:	\$10.00	<input type="checkbox"/> tax	
Doc Stamp Fee:	245.7	<input type="checkbox"/> tax	<input type="checkbox"/> override
Tire Fee:	\$0.00	<input type="checkbox"/> tax	

AmeriCredit Lienholder Address Update for California

The lienholder address for AmeriCredit in California was updated to the following:

AmeriCredit Financial Services
PO Box 1510
Cockeysville, MD 21030

Lender Addresses										
Type	Code	Name	Address1	Address2	City	State	Zip	Phone	Fax	Modified
Contract	moses	Wolters Kluwer Financi	6815 Saukview Drive		St. Cloud	MN	56303	877-277-6631	320-240-4444	Flint.Coleman 3/25/2015 2:4 PM
Lien	EAAB	AmeriCredit Financial S	PO Box 1510		Cockeysv	MD	21030	800-920-0479	817-525-9027	Flint.Coleman 3/25/2015 2:4 PM

Faxed Credit App Updates

We updated the faxed credit application template to clarify the status of a secondary applicant and to clarify that the faxed document is not intended to be a signed credit application. The following revisions were made:

- The Secondary Application relation will populate with whatever value chosen by the dealer on the portal. Possible values include:
 - Spouse
 - Joint
 - Cosigner
 - Comaker
 - Guarantor
 - AuthorizedUser
- Add a title: "Transaction Summary to Lender"
- Added language at top of form (below the title): "This form is not an application completed by buyer."

- Removed both “Alimony” boxes and language at right of form.
- Removed the “certification” paragraph at bottom of form.

Transaction Summary to Lender					
This form is not an application completed by buyer					
DO NOT TOUCH IWP SALES LA					
123 SOME DEALERSHIP ST. SUITE 101A DEALERSHIP CITY LA 00001 PHONE: 000-000-1234 FAX: 866-422-9910					
PRIMARY APPLICANT					
Full Name: MIKE TEST		SSN: 423-42-4234		DOB: 5/5/1975	
Address: 1111 1ST ST S		City: BROOKLYN		State: NY Zip: 11211	
How Long: 3Yrs.	Phone: 423-423-4324	Pmt: \$0.00	To:	Status: Own	
Previous Address:					
Employer: NURSECO	Occupation: NURSE	Address: BROOKLYN, NY 11211		Ph: 423-423-4324	
Salary: \$4,343.00 monthly	How Long: 3Yrs.	Other Income: \$0.00/month	Source:		
Previous Employer:					
Second Job:					
Personal Reference #1:			Personal Reference #2:		
Bank References:		Signature: On file dated 4/17/2015		Drivers License No:	
SECONDARY APPLICANT					
Full Name: JILL TEST		SSN: 423-42-4234		DOB: 5/5/1975 Relation: Cosigner	
Address: 1111 1ST ST S		City: BROOKLYN		State: NY Zip: 11211	
How Long: 3Yrs.	Phone: 789-564-6542	Pmt: \$0.00	To:	Status: Own	
Previous Address:					
Employer: WALMART	Occupation: SALESMAN	Address:		Ph: 423-423-4234	
Salary: \$2,850.00 monthly	How Long: 3Yrs.	Other Income: \$0.00/month	Source:		
Previous Employer:					
Second Job:					
Personal Reference #1:			Personal Reference #2:		
Bank References:		Signature: On file dated 4/17/2015		Drivers License No:	
COLLATERAL INFORMATION					
Serial No: 1N6AD07U66C407987	Year: 2006	Age: Used	Make: NISSAN	Model: FRONTIER CREW CAB-V6	
Style: CREW CAB SE 2WD	Book Value w/adds: \$11,025.00			Mileage: 45120	
Options/Accessories: ALUMINUM/ALLOY WHEELS					
TRADE-IN INFORMATION					
Trade #1: 2007 TRADEMAKE TRADEMODEL US BANK			Trade #2:		
DEAL STRUCTURE					
Selling Price: \$12,550.00	Taxes: \$1,155.00	Trade In Allowance: \$1,000.00	Trade In PayOff: \$500.00	Cash Down: \$3,000.00	Amt. Requested: \$9,775.00
Payment: \$108.47	Total Fees: \$70.00	Total Products: \$0.00	Rebate: \$500.00	Term: 120	Rate: 5.99

Generated from the AppOne System. To learn more about AppOne and how it can help automate your indirect lending processes go to <http://www.appone.net>.

Remove "Documentation Fee" from Deal Structure for all Collateral Types in DE

We removed the **Documentation Fee** from the **Structure** tab for Delaware. Based on American Financial Services Association and the State Bank Commissioner's office interpretation of Delaware statutes, we have concluded that documentation fees are not permitted to be imposed on the buyer. Delaware dealers will no longer have a **Documentation Fee** available on the **Structure** tab.

Public Officials & Fees		
Title Fee:	<input type="text" value="\$0.00"/>	<input type="checkbox"/> tax
License Fee:	<input type="text" value="\$0.00"/>	<input type="checkbox"/> tax
Registration Fee:	<input type="text" value="\$0.00"/>	<input type="checkbox"/> tax
Lien Fee:	<input type="text" value="\$0.00"/>	<input type="checkbox"/> tax
UCC Filing Fee:	<input type="text" value="\$0.00"/>	<input type="checkbox"/> tax
Total Front-End:	\$25,000.00	

Update UAC Loss Payee Address

We updated the UAC loss payee address on the Agreement to Provide Insurance. The address now prints as follows:

United Auto Credit Corporation
P.O. Box 390008
Minneapolis, MN 55439-0008

100000943	
Agreement to Provide Insurance	
Seller\Lessor (Name and Address) DO NOT TOUCH RMS Auto Sales LA 2345 PAUL ST Ste 10 Baton Rouge, LA 70809	Buyer\Lessee (Name(s) and Address(es)) DANA STOERMANN 444 4TH ST S CLEVELAND, OH 44144
Transaction No. 54645	Date 03/13/2015
Insurance Requirements	Coverage
Acknowledgment of Insurance Requirements. You have entered into a transaction with the Seller\Dealer that requires you to keep the collateral associated with the transaction insured. Your transaction documents contain the details of the insurance requirements. You agree that the Seller\Lessor (or its Assignee) has the authority to contact the insurance company for any issues related to the insurance coverage for this transaction.	<input type="checkbox"/> Collision Deductible \$ _____ <input type="checkbox"/> Comprehensive Deductible \$ _____ <input type="checkbox"/> _____ Deductible \$ _____
	<div>Loss Payee (Name and Address) United Auto Credit Corporation P.O. Box 390008 Minneapolis, MN 55439-0008</div>

Update Royal Admin Signup Sheet

An updated Royal Admin sign-up sheet was posted on the portal in the Products tab. The form is pre-populated with dealer information.

ROYAL ADMINISTRATION SERVICES, INC. AUTOMOBILE VENDOR AGREEMENT For Administrative Services	
This is an agreement between Royal Administration Services Inc., and John Doe Mitsubishi 1 10992 Southwest Freeway, Houston, TX 77091 (hereafter [VENDOR]). In consideration of the mutual premises contained herein and other good and agreement.	
ARTICLE I - DEFINITIONS 1. The term VENDOR refers to the franchised and/or licensed retailer/lessor of new/or used motor vehicles named above. 2. The term ADMINISTRATOR refers to ROYAL ADMINISTRATION SERVICES, INC. which provides administrative services for the VEHICLE SERVICE CONTRACT PROGRAM. 3. The term VEHICLE SERVICE CONTRACT(S) refers to the VEHICLE SERVICE CONTRACT(S) administered by the ADMINISTRATOR. 4. The term PROGRAM refers to the current and future VEHICLE SERVICE CONTRACT PROGRAMS designed and administered by the ADMINISTRATOR.	
ARTICLE II - VENDOR'S OBLIGATIONS 1. VENDOR agrees to offer to the Purchasers of vehicles that are sold by the VENDOR, certain VEHICLE SERVICE CONTRACT (S) administered by ADMINISTRATOR. 2. The VENDOR agrees to follow the instructions, procedures and underwriting guidelines as outlined by the ADMINISTRATOR and to only use APPLICATIONS / forms and promotional materials provided by the ADMINISTRATOR. 3. The VENDOR shall account for all numbered contracts provided by the ADMINISTRATOR. 4. The VENDOR has no authority to make, alter, modify, waive or discharge any terms or conditions of the VEHICLE SERVICE CONTRACT PROGRAMS or any performance thereunder and agrees not to incur any liability on behalf of the ADMINISTRATOR. 5. The VENDOR agrees to collect all moneys in connection with the issuance of the VEHICLE SERVICE CONTRACTS and those moneys shall be held in a fiduciary trust capacity. VENDOR shall be responsible for the proper and timely remittance of such moneys to the ADMINISTRATOR. 6. The VENDOR agrees to submit within fifteen (15) days from the date of sale all vehicle service contracts to the ADMINISTRATOR, accompanied by a remittance for the total cost as specified on the then current rate chart. Such remittance shall be made by check payable to the ADMINISTRATOR, 51 Mill Street, Building F, Hanover, MA 02339. 7. The VENDOR acknowledges, understands and agrees that the ADMINISTRATOR has the right to decline and reject Vehicle Service Contracts that are not in accordance with the then current eligibility requirements which are established by the ADMINISTRATOR. 8. The VENDOR acknowledges that APPLICATIONS will not be accepted, considered or become valid until the total cost has been remitted. VENDOR assumes total responsibility and all liability for APPLICATIONS not reported to the ADMINISTRATOR. 9. The VENDOR agrees not to produce or submit VEHICLE SERVICE CONTRACT(S) on any vehicle unless all components and parts are functioning properly at the time the Service Contract is sold. 10. The VENDOR represents and warrants that its performance, pursuant to the terms of this Agreement, is in compliance with all Federal, State and Local laws and will be so throughout the term of this Agreement. 11. Service Contracts may only be sold within fifteen days of the date of Vehicle purchase, unless otherwise authorized in writing by the ADMINISTRATOR. Service contracts may only be sold on eligible vehicles as listed and described on the then current rate chart.	
ARTICLE III - ADMINISTRATOR'S OBLIGATIONS 1. The ADMINISTRATOR agrees to provide and administer VEHICLE SERVICE CONTRACT PROGRAMS to Purchasers of Vehicles sold by the VENDOR. 2. The ADMINISTRATOR agrees to prepare and supply to the VENDOR, at no cost, all required quantities of numbered Contracts, promotional materials and other forms incidental to the VEHICLE SERVICE CONTRACT PROGRAMS.	

User Provisioning Updates

We simplified the ability for users to reset passwords on the portals without needing to contact SupportLine. The following changes were made:

- The Admin Console Add/Edit User screen was updated to add an **AutoGenerate** button and a **Send email to user with login credentials** checkbox.
- On the **Password Reset Form**, the validation message now instructs the user to contact the Dealer Owner or Administrator with log-in problems. Previously, the validation message advised users to contact Supportline.
- An **Email** field was added to the **Password Change Form**.

After 3 failed login attempts, the user is brought automatically to the **Forgot Password** screen to reset the password. After 5 failed login attempts, the user account is locked and the user must contact the Dealer Administrator to unlock the account and generate a new temporary password.

Admin Console

Auto Dealer Portal
Wolters Kluwer Financial Services | appone

Welcome Back Kyle [Quick Quote](#) | [Logout](#)
 Dealer Hotline: 877.277.6631 | Tech Support: 877.404.6788
 DO NOT TOUCH RMS AUTO SALES LA Lot ID#: 7358
 SAP Customer #: Test
 SALES REP: Gulf Coast Region - 877-277-6631 x1228100 - gulfcoastbdms@appone.net

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[GO](#)

[My Lenders](#)
[My Form Batches](#)
[System Defaults](#)
[Dealership Info](#)
[Manage Users](#)
[Reserve Statements](#)
[Add New Location](#)
[My Alerts](#)
[Online Credit App](#)
[3rd Party Interfaces](#)

Add/Edit User

first name:
 last name:
 email address:
 title:
 username: [AutoGenerate](#)
 password: (Click the AutoGenerate button to generate a password.)
 driver's license number:
 driver's license state:
 date of birth: / /
 ssn: - -
 mobile phone number: - -
 home phone number: - -
 Home Street #:
 Home Street Address:
 Zip / City / State:
 Admin:
 status:

☒ Send email to user with login credentials

☐ You hereby affirm and warrant that you are an authorized user of your dealership who is approved by management to make changes to the dealership's account and further affirm and warrant that the user named above is an employee of your dealership who is authorized to use this system.

[Add](#)

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All Portals - New validation message

The following errors were found on this form:

The system was unable to locate any user record based upon the information entered. Please verify the information and try again. If you are still having difficulty, then please contact the Dealership Owner/Administrator.

welcome to the **AppOne Dealer Portal**

Instructions:

- Please enter your **username** or your **email address**. It is recommended that you enter your username if you know it.
- If the system is unable to locate your user record, then please contact the administrative user for your dealership to reset your account password for your user account.

Password Reset Form

Username: fakeusername1

OR

Email:

[Change Password](#)

Password Change Form

Password Change Form

User: kmtestrecla

New Password:

Confirm New Password:

Email:

Security Question:

* Security Answer:

[Proceed To Login Page](#)

WFDS NC ELT Code

The electronic lienholder code for Wells Fargo in North Caroline was updated to “32071462.”

LIEN SECTION			
<u>FIRST LIEN</u>		<u>SECOND LIEN</u>	
Date of Lien	03/19/2015	ACCOUNT #	32071462
Date of Lien			
Lienholder ID #	Lienholder Name	Lienholder ID #	Lienholder Name
	Wells Fargo Dealer Services		
Address		Address	
PO Box 997517			
City	Sacramento	State	CA
Zip Code	95899		
I certify for the motor vehicle described above that I have financial responsibility as required by law			

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