

**AppOne**

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**Note:**

The Quick Start Training Guides and user help systems were also updated for this release. You can find them at the following links:

[RMS](#)

[REC/VFI](#)

## Items of Interest to all Portals

### Sprint 1

#### AppOne Test System Migration

In an effort to consolidate development and test environments for all products to one common environment, AppOne's TEST environment was moved to the WKMLAB environment. Links to the new environment are as follows:

- RMS Portal - <https://test.appone.net/rms>
- REC Portal - <https://test.appone.net/rec/>
- VFI Portal - <https://test.appone.net/rec/vfi/login.aspx>
- AMS - <https://test.appone.net/ams>
- Moses - <https://apponetestint.wkmlab.net/mosesv2/>. See <https://connect.wolterskluwer.com/sites/WKFSIL/Moses%20Documents/User%20Guides/How%20to%20Access%20Moses%20in%20TEST.docx> for more information on accessing Moses.

#### Switch UAC Dealers to New LOS (Provenir)

(Deployed 12/18/2014)

To accommodate a switch to Provenir, DealerID's were updated in the production environment for all UAC dealers.

#### Database Reseeding Issues

We addressed various issues on the Dealer Portals, Moses and AMS related to long DealerIDs and ApplicationIDs in the database.

- The following changes were made on the portals
  - Updated the RMS portal to allow online dealership applications and to allow dealers to log in with a long ID.
  - Updated the REC portal so that the Automatic Username generated for Online Dealer Signup works correctly.
  - Updated the REC and VFI portals to correct an issue that prevented back-end products from showing.
- The following were corrected on Moses:

- Issues that prevented **Add New Dealer** from working,
- Errors on the **Modules** tab.
- An error that occurred when recalling a new dealer.
- Errors in uploading E-Files on the **RECON** tab, **E-Files** page, and on the loan application **E-Files** tab.
- An error that prevented MenuOne from loading.
- An error saving the **RECON** tab, **Application** page.
- An issue with the **Validate Registration** pop-up window—the window is too small
- An error when retrieving an existing bank statement.
- The following were corrected on AMS
  - Issues that prevented **Add New Dealer** from working,
  - An error that prevented MenuOne from loading.
- In the interfaces, an error was corrected that caused callbacks to get stuck in the Response.Retry queue.

## Sprint 3

### FL Doc Stamp Fee should Apply to all Collateral Types

(Deployed 1/13/2015)

We corrected an issue that prevented the Florida **Doc Stamp Fee** from appearing for all collateral types. Now, when a deal is transacted in Florida, the **Structure** page displays a **Doc Stamp Fee**, regardless of the collateral type.



## AppOne Platform

App ID: 1000497 Customer Name: TEST TESTING	
Customer	Credit Bureau
Collateral	Structure
Lenders	Forms
Notes	
<div>Save Proceed To Next Step &gt;&gt;</div>	
<b>Total Balance Due: \$151,048.85 Total Sales Tax Amount: \$10,500.00 Paymer</b>	
<b>Front-End Itemization</b> Selling Price: \$140,000.00 Trade-In Allowance: \$0.00 Trade-In Payoff: \$0.00 Sales/Other Tax: <input type="text" value="net"/> <input type="text" value="7.50000 %"/> \$10,500.00 <input type="checkbox"/> manual override Rebate: \$0.00 Total Cash Down: \$0.00 <a href="#">Deferred Down Payment?</a> Net Purchase: \$150,500.00	<b>Back-End Products</b> <input type="checkbox"/> Vehicle Service Contract <input type="checkbox"/> GAP <input type="checkbox"/> Credit Life <input type="checkbox"/> Credit Disability <input type="checkbox"/> Pre-Paid Maintenance <input type="checkbox"/> Tire & Wheel Protection <input type="checkbox"/> Theft Protection <input type="checkbox"/> Paint Protection <input type="checkbox"/> Roadside Assistance <input type="checkbox"/> Windshield Protection <input type="checkbox"/> Travel Assistance <input type="checkbox"/> Emergency Alert <input type="checkbox"/> Tire Blowout Protection
<b>Public Officials &amp; Fees</b> Title Fee: \$5.00 <input type="checkbox"/> tax License Fee: \$5.00 <input type="checkbox"/> tax Registration Fee: \$10.00 <input type="checkbox"/> tax Doc Stamp Fee: \$28.85 <input type="checkbox"/> tax <input type="checkbox"/> override	

## AppOne Auto

Auto Dealer Portal	
HOME	CREDIT REPORTS
APPLICATIONS	DEALS
PRODUCTS	ADMIN CONSOLE
SUPPORT	
App #: 1000498 Applicant: TEST DEAL Joint Applicant: n/a Collateral: 2012 NISSAN ALTIMA-4 CYL. (2500 miles)	
<div>Save &amp; Update Validate Structure Print Docs Print Menu</div> <b>Total Balance Due: \$144,330.40 Payment: \$2,596.67</b>	
The following errors were found on this form: Missing Insurance Company Name. Missing Insurance Deductible. Doc Stamp Fee has an invalid value. Maximum value must be \$499.00. Code: -2. Message: Doc Stamp Fee is invalid. Maximum value must be \$499.00.	
<b>Front-End Itemization</b> Selling Price: \$125,000.00 Trade-In Allowance: \$0.00 Trade-In Payoff: \$0.00 Sales/Other Tax: <input type="text" value="net"/> <input type="text" value="15.00000"/> \$18,750.00 <input type="checkbox"/> manual override Rebate: \$0.00 Total Cash Down: \$0.00 <a href="#">Deferred Down Payment?</a> Net Purchase: \$143,750.00	<b>Back-End Products</b> Add/Change Back-End Products <b>Rate &amp; Terms</b> # of Payments: 60 Monthly Rate: 3.00 % Contract Date: 1/9/2015 Days to First Payment: 45 First Payment Date: 02/23/2015 Last Payment Date: 01/23/2020
<b>Public Officials &amp; Fees</b> Title Fee: \$0.00 <input type="checkbox"/> tax License Fee: \$72.00 <input type="checkbox"/> tax Registration Fee: \$3.00 <input type="checkbox"/> tax Doc Stamp Fee: \$05.8 <input type="checkbox"/> tax <input type="checkbox"/> override	

## 0% Deals Issue

We corrected issues that occurred with a **Selling Rate** of 0%. Previously, when the dealer set the **Selling Rate** to 0% and saved, the **Structure** tab/**Deal Structure** section displayed an incorrect

value for **Selling Rate**. Now, the portal always displays the **Selling Rate** correctly, for 0% or any other value.

An additional issue occurred on 0% deals when the total amount financed divided by the number of payments needed to be rounded. Previously, these conditions could mean that the **Total of Payments** on the Retail Installment Contract (RIC) did not match the amount financed. The system now calculates and displays a **Final Payment** that makes up the difference created by rounding.

- For the AppOne 30/360 calculation/accrual method, if Selling Rate is 0% and **Total of Payments** does not equal the amount financed, the system calculates and displays a final payment.
- For the MathCorp Actual/365 calculation/accrual method, the system always calculates and displays a final payment.

**30/360 calculation method; rate = 0%**

Documentation Fee: <input type="text" value="\$70.00"/> <input type="checkbox"/> tax Notary Fee: <input type="text" value="\$0.00"/> <input type="checkbox"/> tax Total Front-End: \$16,570.00	<b>Trade-In Information</b> <input type="checkbox"/> Trade-In #1 Information <input type="checkbox"/> Trade-In #2 Information  <b>Misc Info</b> Sales Person Name: <input type="text"/> F&I Person Name: <input type="text"/>
<b>Rate &amp; Terms</b> # of Payments: 72 Monthly Rate: 0.00 % Contract Date: 1/14/2015 Days to First Payment: 30 First Payment Date: 02/13/2015 Last Payment Date: 01/13/2021	
Total Balance Due: \$16,570.00 Total Sales Tax Amount: \$1,500.00 Payment: \$230.14 <b>Final Payment: \$230.06</b>	

**Actual/365 calculation method; rate = 0%**

Total Front-End: \$15,000.00 <b>Rate &amp; Terms</b> # of Payments: 120 Monthly Rate: 0.00 % APR: 0.00% Contract Date: 1/13/2015 Days to First Payment: 30 First Payment Date: 02/12/2015 Last Payment Date: 01/12/2025	<input type="checkbox"/> Trade-In #1 Information <input type="checkbox"/> Trade-In #2 Information  <b>Misc Info</b> Sales Person Name: <input type="text"/> F&I Person Name: <input type="text"/>
Total Balance Due: \$15,000.00 Total Sales Tax Amount: \$2,250.00 Payment: \$125.01 <b>Final Payment: \$123.81</b>	

## Replace Modal Dialogs

Updates were made to all portals to address browser issues with Chrome. Modal dialogs were replaced for the **Add/Edit Form Batches** and **Add/Change Backend Products** functions. These functions now operate correctly in any browser.

## Form Batches

**Add Form Batch**

Save

Cancel

**Form Batch:**  
**Name:** Bankers Systems Motor Vehicle Forms **Description:** This is a system generated batch that contains : **Applies to:**

**List of Forms:**  
**State:** LA **Form Type:** Bankers Systems Goods & Services Retail Installment Contracts **Filter:** Latest

**Available Forms**  
(Please select the state and form type to see the available forms.)  
Goods and Services Retail Installment Contract w/o Late Fee (Louisiana) RSSIGSLAZ-LA Rev  
Goods and Services Retail Installment Contract with Arbitration (Louisiana) RSSIGSLFAZ-LA  
Goods and Services Retail Installment Contract with Late Fee (LA) RSSIGSLFLZLA Revision

Add >>

Remove <<

**Forms Selected**  
Retail Motor Vehicle Credit Application  
Generic Bookout Sheet  
Reference Sheet  
Agreement to Provide Insurance (General)  
BSI Buyers Guide (General- English Version)  
Buyers Guide (General- Spanish Version)  
Odometer Disclosure Statement (General)  
Trade-In Odometer Statement  
Notice to Cosigner (General)  
Buyers Order (Louisiana) Rev. 10/31/2010  
Gap Disclosure Form (Louisiana)  
Motor Vehicle Title Application (Louisiana) Rev. 05/31/2012  
Assignment of Retail Installment Contract (RS-ASSIGNLAZ 8/4/1997)  
Retail Installment Contract with Arbitration (LA) RSSIMVLFAZ-LA 10/31/2010  
Retail Installment Contract Simple Interest with Late Fee (LA) RSSIMVLFLZ-LA 10/31/2010  
Conditional Delivery Agreement (General)  
ACC Arbitration Agreement

Save

Cancel

## Back-End Products

MenuOne - Real-Time Price Quotes

MenuOne®  
Real-Time Price Quotes

Save & Update

Vehicle Service Contract

Integrated Providers

Select	<input checked="" type="radio"/> Integrated	<input type="radio"/> Non-Integrated	<input checked="" type="radio"/>
Company			None
Program	-	-	-
Plan	-	-	-
Plan Item	-	-	-
Coverage	-	-	-
Deductible	-	-	-
Surcharges	-	-	-
Description	-	-	-
Dealer Cost	-	-	-
Retail	-	-	-

GAP

Integrated Providers

Select	<input checked="" type="radio"/> Integrated	<input type="radio"/> Non-Integrated	<input checked="" type="radio"/>
Company			None
Program	-	-	-
Plan	-	-	-
Plan Item	-	-	-
Coverage	-	-	-
Surcharges	-	-	-
Description	-	-	-
Dealer Cost	-	-	-

## Implement Web Optimization Framework

We made optimizations to all our portals to reduce the web page sizes (approximately 25%) and incorporate caching which will reduce overall page load times for end users.

### Portal (REC)—Before Optimization

/rec/assets/jquery/jquery-ui/jquery-ui.min...	HTTPS	GET	200	text/css	29.68 KB	15 ms	<link rel="style...
/rec/assets/jquery/jquery-alerts/jquery.al...	HTTPS	GET	200	text/css	1.40 KB	46 ms	<link rel="style...
/rec/assets/jquery/jquery-datatables/css/...	HTTPS	GET	200	text/css	13.16 KB	31 ms	<link rel="style...
/rec/assets/styles/site.css	HTTPS	GET	200	text/css	33.47 KB	46 ms	<link rel="style...

CSS file - Size = 77.71 KB

JavaScript file - Size = 663.2 KB

## Portal (REC)—After Optimization

URL	Protocol	Method	Result	Type	Received	Taken	Initiator
/rec/default.aspx	HTTPS	POST	302	text/html	3.16 KB	437 ms	click
/rec/dealer/announcements.aspx	HTTPS	POST	302	text/html	403 B	63 ms	click
https://test.appone.net/rec/dealer/home.aspx	HTTPS	POST	200	text/html	18.66 KB	0.64 s	click
/rec/bundles/styles?v=aEmGx6Wx0H75Nkg1jER6gzpNSMcsqOmkl14#P5Hve11	HTTPS	GET	200	text/css	70.17 KB	16 ms	<link rel="style...
/rec/assets/images/wkfs/top/top_img_logos.jpg	HTTPS	GET	200	image/jpeg	30,30 KB	94 ms	<img>
/rec/assets/images/wkfs/top/top_green_div_line.gif	HTTPS	GET	200	image/gif	363 B	156 ms	<img>
/rec/assets/images/wkfs/nav/home_hi.gif	HTTPS	GET	200	image/gif	2.38 KB	453 ms	<img>
/rec/assets/images/wkfs/nav/nav_div.gif	HTTPS	GET	200	image/gif	457 B	406 ms	<img>
/rec/assets/images/wkfs/nav/credit_reports.gif	HTTPS	GET	200	image/gif	3.34 KB	94 ms	<img>
/rec/assets/images/wkfs/nav/lenders.gif	HTTPS	GET	200	image/gif	2.67 KB	156 ms	<img>
/rec/assets/images/wkfs/nav/admin_console.gif	HTTPS	GET	200	image/gif	3.19 KB	156 ms	<img>
/rec/assets/images/wkfs/nav/support.gif	HTTPS	GET	200	image/gif	2.65 KB	156 ms	<img>
/rec/assets/images/wkfs/search/find_app.gif	HTTPS	GET	200	image/gif	2.12 KB	188 ms	<img>
/rec/assets/images/1pix.gif	HTTPS	GET	200	image/gif	346 B	188 ms	<img>
/rec/bundles/scripts?v=soX1K5gSmM920yJ6qC6p1JJEfz0xYFFpU-cAwShePg1	HTTPS	GET	200	text/javascript	0.52 MB	47 ms	<script>

CSS file - Size = 70.17 (7.54 KB less)

JavaScript file - Size = 0.52 MB (143.2 KB less)

## AMS—Before Optimization

/ams/Assets/jquery/jquery.js	HTTPS	GET	200	application/javascript	267.11 KB	219 ms	<script>
/ams/Assets/jquery/jquery-ui/jquery-ui.min.js	HTTPS	GET	200	application/javascript	234.27 KB	266 ms	<script>
/ams/Assets/Scripts/DateValidation.js	HTTPS	GET	200	application/javascript	3.79 KB	47 ms	<script>
/ams/Assets/Scripts/Financials.js	HTTPS	GET	200	application/javascript	8.37 KB	78 ms	<script>
/ams/Assets/Scripts/FormControls.js	HTTPS	GET	200	application/javascript	6.79 KB	78 ms	<script>
/ams/Assets/Scripts/MathEngine.js	HTTPS	GET	200	application/javascript	6.29 KB	63 ms	<script>
/ams/Assets/Scripts/OriginateOne.js	HTTPS	GET	200	application/javascript	3.88 KB	110 ms	<script>
/ams/Assets/Scripts/site.js	HTTPS	GET	200	application/javascript	80.67 KB	313 ms	<script>
/ams/Assets/Scripts/Structure.js	HTTPS	GET	200	application/javascript	37.39 KB	203 ms	<script>
/ams/Assets/Scripts/ZipCode.js	HTTPS	GET	200	application/javascript	1.53 KB	203 ms	<script>
/ams/Assets/jquery/jquery-ui/jquery-ui.min.css	HTTPS	GET	200	text/css	29.69 KB	203 ms	<link rel="style...
/ams/Assets/Styles/Main.css	HTTPS	GET	200	text/css	15.11 KB	157 ms	<link rel="style...
/ams/Assets/Styles/Frameworks.css	HTTPS	GET	200	text/css	4.17 KB	94 ms	<link rel="style...

CSS - Size = 48.97

JavaScript - Size = 650.09

## AMS—After Optimization

URL	Protocol	Method	Result	Type	Received	Taken	Initiator
https://test.appone.net/ams/Dealer/DealerList.aspx?PID=200&PStatus=38&Desc=Active	HTTPS	GET	200	text/html	236.28 KB	5.73 s	navigate
/ams/bundles/scripts?v=wJtZnxt3b0DVzK4PHvERLyXn-YTs4p8FIZXUegb3_Ls1	HTTPS	GET	200	text/javascript	355.77 KB	47 ms	<script>
/ams/bundles/styles?v=tsRJHt00qvaTXihxmePF3T27axdbRIYhPdtQeCZWNY1	HTTPS	GET	200	text/css	43.17 KB	16 ms	<link rel="style...

CSS - Size = 43.17 KB (5.8 KB less)

JavaScript - Size = 355.77 KB (294.32 KB less)

## MOSES—Before Optimization

URL	Protocol	Method	Result	Type	Received	Taken	Initiator
https://apponetestint.wkmlab.net/moses...	HTTPS	GET	200	text/html	224.23 KB	7.15 s	click
/mosesv2/Assets/jquery/jquery.js	HTTPS	GET	200	application/javascript	267.11 KB	94 ms	<script>
/mosesv2/Assets/jquery/jquery-ui/jquery-...	HTTPS	GET	200	application/javascript	234.26 KB	110 ms	<script>
/mosesv2/Assets/Scripts/DateValidation.js	HTTPS	GET	200	application/javascript	3.79 KB	47 ms	<script>
/mosesv2/Assets/Scripts/Financials.js	HTTPS	GET	200	application/javascript	8.36 KB	110 ms	<script>
/mosesv2/Assets/Scripts/FormControls.js	HTTPS	GET	200	application/javascript	6.78 KB	78 ms	<script>
/mosesv2/Assets/Scripts/MathEngine.js	HTTPS	GET	200	application/javascript	6.34 KB	78 ms	<script>
/mosesv2/Assets/Scripts/OriginateOne.js	HTTPS	GET	200	application/javascript	3.88 KB	125 ms	<script>
/mosesv2/Assets/Scripts/site.js	HTTPS	GET	200	application/javascript	81.52 KB	141 ms	<script>
/mosesv2/Assets/Scripts/Structure.js	HTTPS	GET	200	application/javascript	35.28 KB	141 ms	<script>
/mosesv2/Assets/Scripts/ZipCode.js	HTTPS	GET	200	application/javascript	1.53 KB	141 ms	<script>
/mosesv2/Assets/jquery/jquery-ui/jquery-...	HTTPS	GET	200	text/css	29.68 KB	110 ms	<link rel="style...
/mosesv2/Assets/Styles/Main.css	HTTPS	GET	200	text/css	14.88 KB	110 ms	<link rel="style...
/mosesv2/Assets/Styles/Frameworks.css	HTTPS	GET	200	text/css	4.17 KB	125 ms	<link rel="style...

CSS file - Size = 48.73 KB

JavaScript file - Size = 648.85

## MOSES—After Optimization

URL	Protocol	Method	Result	Type	Received	Taken	Initiator
https://apponetestint.wkmlab.net/mosesv2/Dealer/DealerList.aspx?LocationId=7358&isSearch=1	HTTPS	GET	200	text/html	223.44 KB	0.57 s	click
/mosesv2/bundles/scripts?v=N8TxYMBaFnP3SH8kSIZ5NPMibxJE8krotoGunzqbP01	HTTPS	GET	200	text/javascript	354.71 KB	47 ms	<script>
/mosesv2/bundles/styles?v=Ke9hvdGyEJTJyYxP2nSP5r8SHLuiyQ8IMxk_AOPmMYk1	HTTPS	GET	200	text/css	43.06 KB	31 ms	<link rel="style...

CSS file - Size = 43.06 KB (5.67 KB less)

JavaScript file - Size = 354.71 KB (294.14 KB less)

## Browser Issues - IE/Chrome/FF

We corrected a number of browser-specific issues. The AppOne dealer portals can now be used without problems using Chrome, Firefox, and Internet Explorer 8 through 11.

## Ability to add/edit a non-integrated lender

We corrected an issue that prevented dealers Internet Explorer 10 or 11 from adding or editing non-integrated lenders. Now, all dealers with active subscriptions are able to add or edit non-integrated lenders, regardless of the browser used. Additionally, the following changes were made to the **Add New Lender** popup:

- In the **Lender Information** section, the Lender and Name fields were combined into a Lender Name field, and an autocomplete function was added.
- A lender **Credit App Fax#** field was added to the **Lender Information** section.
- The Fax field was removed from the Lienholder Information section.

Add New Lender

### Lender Information

Lender Name:

Credit App Fax #:

### LienHolder Information

Name:

State Lien Holder Code:

Phone:

Address1:  Address2:

Zip / City / State:

### Insurance (Loss Payee) Information

Same as above ☐

Name:

Address1:  Address2:

Zip / City / State:

### Additional Information

Contract Accrual Disclosure:

Calculation Method:

Save Cancel

### Lender Information

Lender Name:

Credit App Fax #:

## Sprint 4

### MBF DoD Interface

We corrected an issue with the **Docs On Demand** Interface where we weren't able to receive apps with Selling Price and other collateral values in excess of 1 million dollars. Now we can successfully receive apps with values over 1 million.

## Lender Program Parameter Config Report

The existing report **Lender Program Information** in the **Lender Reports** folder was modified to provide the ability to view system parameter settings for each lender program. The report now includes the following filters:

- Lender Parameter
- Program (based upon selected lender)

The report includes the following columns:

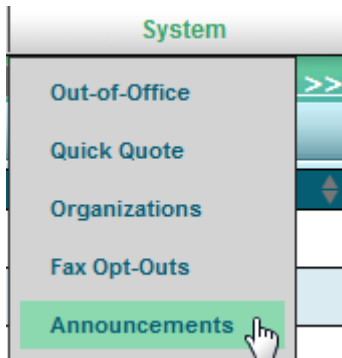
- Parameter Name
- Parameter Description
- PROD Parameter Value
- PROD ModifyDate/ModifyUser
- DEMO Parameter Value
- DEMO ModifyDate/ModifyUser

A row is red if the PROD value does not equal the DEMO value.

## Ability to Post Announcements via Moses

We updated Moses to add an **Announcements Listing** page, accessed through the **System** menu. The **Announcements Listing** page provides the ability to post an announcement to the portals for all states or a single state, and to all organizations or a single organization. The user can add or edit an announcement from the **Announcement Listing** page.

### Dropdown Menu





## Announcement Listing Page

Dealers	Dealer Applications	Production	Accounting	Reports	Documents	System
Moses2014.3 - System Announcement Listing						
<a href="#">Back</a> <a href="#">Forward</a> <a href="#">Home</a> <a href="#">Add</a> <a href="#">Delete</a>						
Delete ID	Title	Start Date	End Date	Login	Announcements Tab	All Organizations
<input type="checkbox"/> 30	<a href="#">AppOne 2014.4 Release</a>	10/23/2014	12/1/2014	Yes	No	Yes
<input type="checkbox"/> 28	<a href="#">New Lender -- Automotive Credit Corporation</a>	10/9/2014	12/1/2014	Yes	No	No
<input type="checkbox"/> 25	<a href="#">oci.nonhtml.test</a>	2/25/2014	2/28/2014	Yes	No	No
<input type="checkbox"/> 24	<a href="#">oci.nonhtml.test</a>	2/25/2014	2/28/2014	Yes	No	No
<input type="checkbox"/> 22	<a href="#">7720.html.test</a>	2/25/2014	2/13/2015	Yes	No	No
<input type="checkbox"/> 23	<a href="#">7729.nonhtml.test</a>	2/25/2014	2/13/2015	Yes	No	No
<input type="checkbox"/> 20	<a href="#">balaji.test1</a>	2/24/2014	2/13/2015	Yes	No	No
<input type="checkbox"/> 21	<a href="#">balaji.test1</a>	2/24/2014	2/13/2015	Yes	No	No
<input type="checkbox"/> 19	<a href="#">balaji.test</a>	2/21/2014	2/13/2015	Yes	No	No
<input type="checkbox"/> 18	<a href="#">Kyle.test.1</a>	11/26/2013	3/5/2014	Yes	No	No
<input type="checkbox"/> 16	<a href="#">2012 Portal Migration</a>	6/5/2013	7/5/2013	Yes	No	No
<input type="checkbox"/> 17	<a href="#">2012 Portal Migration</a>	6/5/2013	7/5/2013	Yes	No	No
<input type="checkbox"/> 15	<a href="#">2012 Portal Migration</a>	6/4/2013	7/5/2013	Yes	No	No
<input type="checkbox"/> 10	<a href="#">System Downtime Notification</a>	3/22/2012	3/22/2012	Yes	No	Yes
<input type="checkbox"/> 14	<a href="#">System Downtime Notification</a>	3/22/2012	3/22/2012	Yes	No	Yes
<input type="checkbox"/> 6	<a href="#">AmeriCredit's Down</a>	3/22/2012	3/22/2012	Yes	No	No
<input type="checkbox"/> 11	<a href="#">Test for Kyle</a>	3/1/2012	4/1/2012	Yes	No	No
<input type="checkbox"/> 12	<a href="#">Kyle Test</a>	3/1/2012	11/30/2013	Yes	No	No
<input type="checkbox"/> 4	<a href="#">Test Announcement</a>	2/29/2012	3/1/2012	Yes	No	Yes
<input type="checkbox"/> 13	<a href="#">Test VFI Announcement</a>	1/1/2012	11/30/2013	Yes	No	No

[1](#)
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Page Size: 20

27 announcements in 2 pages

## Add/Edit Announcement

Dealers	Dealer Applications	Production	Accounting	Reports	Documents	System
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Moses2014.3 - System Announcement Detail

[Back](#)
[Forward](#)
[Home](#)

Announcement:

Title:

Show On: ☒ User Login ☐ Announcements Tab

Number of Times to Show:

Start Date:

End Date:

**\*\* System Update - 2014.4 Release \*\***

We are pleased to announced the 2014.4 version of the AppOne Portal has been released on Tuesday December 2, 2014. Please visit our Release Notes section on the [Support Tab](#) of the portal to learn more about this release and the system updates undertaken.

Announcement: If you have any questions regarding this system update, please contact our SupportLine Help Desk via email at [support@appone.net](mailto:support@appone.net)

User Agreement:

☒ ALL Organizations

<input checked="" type="checkbox"/> A&P Financial Services	<input checked="" type="checkbox"/> Access & Mobility Finance, Inc.	<input checked="" type="checkbox"/> All Roads Leasing Company	<input checked="" type="checkbox"/> Aspirata, Inc.
<input checked="" type="checkbox"/> Bank of America, N.A.	<input checked="" type="checkbox"/> Becky's ORG	<input checked="" type="checkbox"/> Blue Water Finance	<input checked="" type="checkbox"/> Boulevard Bank
<input checked="" type="checkbox"/> C.L. Hanson	<input checked="" type="checkbox"/> Camping World/Freedom Roads	<input checked="" type="checkbox"/> Certified Capital, Inc.	<input checked="" type="checkbox"/> CGRS, LLC
<input checked="" type="checkbox"/> Champion Dealer	<input checked="" type="checkbox"/> CK Financial Services, LLC	<input checked="" type="checkbox"/> CUAC Airwolfe	<input checked="" type="checkbox"/> D&G Dealer Services

## Announcements Tab

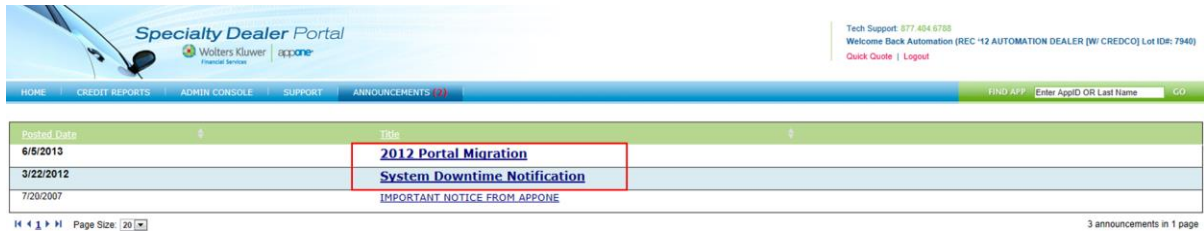
We added an **Announcements** tab, containing a list of all active AppOne announcements, to all portals. Each item on the list includes a date and a link the detailed announcement text. Unread announcements are shown in bold type.

### *New Announcement Tab*



The number of unread announcements are displayed in red.

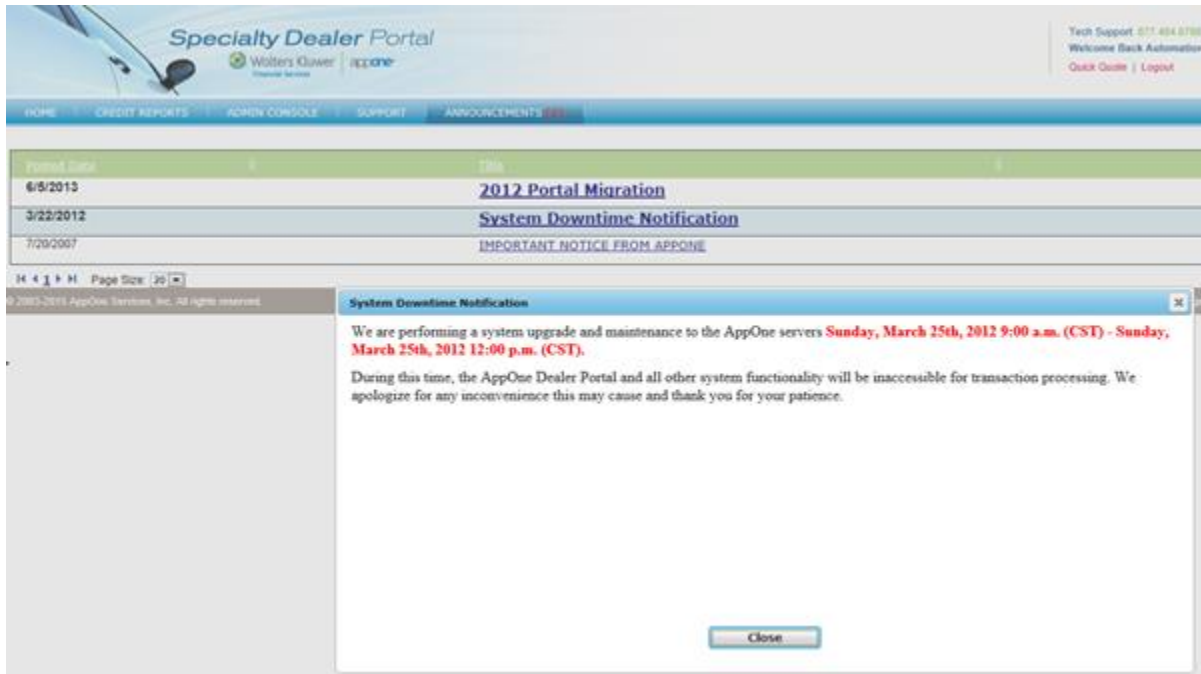
### *New Announcement Page*



Unread announcements appear bold.

### *Announcement Pop*

This is displayed after clicking an announcement link.



## Lender Program Parameter Config Report

The existing report **Lender Program Information** in the **Lender Reports** folder was modified to provide the ability to view system parameter settings for each lender program. The report now includes the following filters:

- Lender Parameter
- Program (based upon selected lender)

The report includes the following columns:

- Parameter Name
- Parameter Description
- PROD Parameter Value
- PROD ModifyDate/ModifyUser
- DEMO Parameter Value
- DEMO ModifyDate/ModifyUser

A row is red if the PROD value does not equal the DEMO value.

## Credit App Date

We corrected an issue that allowed some applications to be printed with dates that were later than the date the lender approved the application. AppOne was updated to always print the date the application was submitted to the lender.

# Items of Interest to REC

## Sprint 1

### MBF Rules Updates

(Deployed 12/16/2014)

Contract validation rules for MB Financial were updated to the following:

- A maximum of 45 days to first payment is allowed.
- On the **Structure** tab, when a MBF callback is selected and the dealer sets the contract rate higher than the callback dealer buy rate, the following warning message is displayed:

*You have chosen to mark up the contract rate to the consumer over the lender buy rate on the callback. By checking the box below, you acknowledge that this rate markup complies with your organization's fair lending policy.*

Customer	Credit Bureau	Collateral	Structure	Lenders	Forms	Notes
<div>Save</div>						
<div>The following warnings were found on this form: Code: 979 Message: You have chosen to mark up the contract rate to the consumer over the lender buy rate on the callback. By checking the box below, you acknowledge that this rate markup complies with your organization's fair lending policy. <input type="checkbox"/> By checking this box, I hereby acknowledge having read and understood the warning messages above and take full responsibility for any discrepancies or issues that may occur with the funding of this deal with the lender and/or enrollment of back-end products with the respective product providers.</div>						
<div>Total Balance Due: \$12,535.00 Total Sales Tax Amount: \$975.00 Payment: \$127.66</div>						
<div><b>Front-End Itemization</b> Selling Price: \$15,000.00 Trade-In Allowance: \$0.00 Trade-In Payoff: \$0.00 Sales/Other Tax: net 6.50000 % \$975.00 <input type="checkbox"/> manual override Rebate: \$0.00 Total Cash Down: \$5,000.00 <input type="checkbox"/> Deferred Down Payment? Net Purchase: \$10,975.00</div>				<div><b>Back-End Products</b> <input type="checkbox"/> Credit Disability <input type="checkbox"/> Credit Life <input type="checkbox"/> GAP <input type="checkbox"/> Paint Protection <input type="checkbox"/> Pre-Paid Maintenance <input type="checkbox"/> Roadside Assistance <input type="checkbox"/> Theft Protection <input type="checkbox"/> Tire &amp; Wheel Protection <input checked="" type="checkbox"/> Vehicle Service Contract Company: CornerStone United, Inc. Coverage Term: 60 <input type="checkbox"/> Unlimited? Mileage: 10,000 <input type="checkbox"/> Unlimited? Coverage Description: Deductible: \$0.00 Dealer Cost: \$0.00 Tax: 0.000 % \$0.00 <input type="checkbox"/> Override</div>		
<div><b>Public Officials &amp; Fees</b> Title Fee: \$5.00 <input type="checkbox"/> tax License Fee: \$15.00 <input type="checkbox"/> tax Registration Fee: \$20.00 <input type="checkbox"/> tax Inspection Fee: \$10.00 <input type="checkbox"/> tax Documentation Fee: \$5.00 <input type="checkbox"/> tax UCC Filing Fee: \$5.00 <input type="checkbox"/> tax Total Front-End: \$11,035.00</div>				<div><b>Estimated Funding</b> contract amt: \$12,535.00 acq fee: (\$0.00) products cost: (\$0.00) net amt: \$12,535.00</div>		
<div><b>Rate &amp; Terms</b> # of Payments: 160 Monthly Rate: 8.00 % Contract Date: 8/13/2014 Days to First Payment: 30 First Payment Date: 09/12/2014 Last Payment Date: 12/12/2027</div>				<div><b>Trade-In Information</b> <input type="checkbox"/> Trade-In #1 Information <input type="checkbox"/> Trade-In #2 Information</div> <div><b>Misc Info</b> Sales Person Name: F&amp;I Person Name:</div>		

## Sprint 2

### Foundation Bank Address Update

(Deployed 1/6/2014)

The Foundation Bank lienholder and insurance addresses was updated to the following:

McKenzie Banking Company  
P.O. Box 220  
676 N. Main St

McKenzie, TN 38201

Lienholder's Name McKenzie Banking Company		Financial Institution Number		If you are a lienholder participating in the Electronic Lien and Titling (ELT) Program, check here. <input type="checkbox"/>	
Complete if recording a lien or if address differs from lienholder address listed on original title	Street Address P.O. Box 220 676 N. Main St				
	City McKenzie	State TN		Zip Code 38201	
<input checked="" type="checkbox"/> 1st Lienholder <input type="checkbox"/> Record					

### Ally RV Express Program App Submission - Submit

We enhanced the portal to support Ally's RV Express program. The enhancements provide a way to transmit application data for RV Express deals to Ally's Loan Origination System (LOS) via RouteOne after the dealer has printed the contract package.

The **Submit to Ally RV Express** button appears on both the **Lenders** tab and the **Forms** tab when these conditions are true:

- The dealer Ally RV Express program has been selected.
- The transmission has not been sent or has already failed.
- The contract package has been printed.

App ID: 1000463 Customer Name: BOB RINKE

Customer	Credit Bureau	Collateral	Structure	Lenders	Forms	Notes
----------	---------------	------------	-----------	---------	-------	-------

Mark In-Transit Mark Dead Mark Deal Funded **Submit To Lenders** Save

Lender:	ALLY RV Express ✓
Transmission Status:	NOT SENT <b>Submit to ALLY RV Express</b>
Lender AppID:	
Analyst Name:	
Analyst Phone:	Ext:
Decision:	Approved <b>PRINT CALLBACK</b>
Expiration Date:	
Buy Rate:	2.00%
Max Rate:	22.00%

App ID: 1000463 Customer Name: BOB RINKE

Customer	Credit Bureau	Collateral	Structure	Lenders	Forms	Notes
----------	---------------	------------	-----------	---------	-------	-------

Print Adverse Action Print Risk Based Pricing Notice

Print Selected Forms **Submit to ALLY RV Express**

Integrated Lender Forms

<input checked="" type="checkbox"/> Ally RV Express Fax Cover Sheet	<input checked="" type="checkbox"/> Certificate of Title Application (Alabama) Rev. 5/25/2012	<input checked="" type="checkbox"/> Ally Direct Payment Authorization (if applicable)
<input checked="" type="checkbox"/> RV Express Checklist	<input checked="" type="checkbox"/> Retail Motor Vehicle Credit Application	<input checked="" type="checkbox"/> Deferred Payment Program Notice (if applicable)
<input checked="" type="checkbox"/> Ally RV Funding Checklist	<input checked="" type="checkbox"/> Retail Installment Contract Simple Interest with Late Fee (AL) RSSIMVFLZ-AL 8/31/2011	<input checked="" type="checkbox"/> Ally Arbitration Agreement
<input checked="" type="checkbox"/> BSI Buyers Order (General) Rev. 2/14/2012	<input checked="" type="checkbox"/> Ally Insurance Form	

Select All Un-Select All

When the button is pressed, a pop-up opens to confirm submission to Ally RV Express. When the dealer confirms the submission, AppOne transmits the submission to Ally's LOS through RouteOne.

**Submit to ALLY RV Express**

You are about to submit the selected RV Express application to Ally for credit decisioning. If ready to submit, please click the SUBMIT button below.

**IMPORTANT:** The application will not be decisioned until the credit bureau(s) are faxed to 844-553-3353. Please fax the credit bureau(s) immediately upon application submission. If the credit bureau(s) are not received in a timely manner, the application will be withdrawn.

If you ARE NOT READY to submit this RV Express application to Ally for a credit decision, please click CANCEL and return to the previous screen. Once the loan structure is finalized, submit the application immediately. Submission of RV Express application is necessary for quicker loan processing.

**HIGH IMPORTANCE:** Once the application is submitted to Ally, you will be given an application ID #. PLEASE INCLUDE THIS APPLICATION ID # ON YOUR FUNDING PACKAGE FOR EXPEDITED LOAN PROCESSING.

**SUBMIT** **CANCEL**

Fax cover sheet:



ALLY FINANCIAL  
RV Express Cover Sheet – Credit Bureaus

# Fax

TO: Ally Credit Dept. – 844-553-3353 FROM: DO NOT TOUCH IWP Sales LA

Application ID #: BOA-R-LA PAGES:

E-MAIL:

PHONE: 000-000-1234

**COMMENTS:**

Attached are the credit bureau(s) for the Ally RV Express application submitted via AppOne.  
Thank you.

## Bank of America - DealerID Min/Max Value

(Deployed 1/6/2014)

We updated the minimum and maximum lengths for Bank of America DealerID's to 10 digits for both values. The dealer must enter exactly ten digits for the dealerID when setting up Bank of America a lender.

## Ability to Create Form Batches

We updated the REC/VFI 2012 portal so that only dealers who have signed up for the subscription option are able to add/edit form batches.

For a dealer without an active subscription, the **My Form Batches** page does not appear on the **Admin Console** page and the **My Lenders** page includes an **Activate FREE 30-Day Trial** button. On the **Forms** tab for individual deals, the **Add Form Batches** button does not appear and the following message is displayed:

“You need a valid subscription account with AppOne to access form batches. Please go to the Admin Console Lenders page to activate your subscription”

For a dealer who has an active subscription, the **Admin Console** tab includes a **My Form Batches** page for setting up form batches. The **Forms** tab for individual deals includes an **Add Form Batches** button for creating a form batch.

## Admin Console, no DocOne subscription

HOME | CREDIT REPORTS | APPLICATIONS | DEALS | PRODUCTS | ADMIN CONSOLE | SUPPORT | FIND APP | Enter AppID OR Last Name | GO

My Lenders | System Defaults | Reserve Statements | My Alerts | Online Credit App | 3rd Party Interfaces

My Lenders

### My Lenders page, no DocOne subscription

Other Lenders

Enable	Lender Name	LenderDealerID	LienHolder Address	Insurance Address	Modified
<input type="checkbox"/>	Americas First FCU	12345	PO Box 11349 Saint Cloud, MN, 56303	PO Box 8668 FL Worth, TX, 76124	10/15/2014 4:36 AM
<input checked="" type="checkbox"/>	Bank of The West		1111 1st ST S Schenectady, NY, 12345	1111 1st ST S Brooklyn, NY, 11211	10/27/2014 1:43 PM
<input checked="" type="checkbox"/>	Discount Double Check		111 1st St S, Ste 101A Brooklyn, NY, 11211	1111 1st St S Brooklyn, NY, 11211	12/16/2014 12:28 PM
<input checked="" type="checkbox"/>	James Lending Co		1111 1st St S Brooklyn, NY, 11211	1111 1st St S Brooklyn, NY, 11211	1/17/2014 1:21 PM
<input checked="" type="checkbox"/>	Jenny Bank Co		2222 2nd St S Newington, VA, 22122	2222 2nd St S Newington, VA, 22122	1/14/2014 1:05 PM
<input checked="" type="checkbox"/>	Jones Trust Co		1111 1st St S Brooklyn, NY, 11211	1111 1st St S Brooklyn, NY, 11211	7/10/2013 2:56 PM
<input checked="" type="checkbox"/>	Johnny's Tractor Ranch		123 42nd St E, Ste 101A Brooklyn, NY, 11211	321 11 Ave W, Ste 202A Newington, VA, 22122	12/19/2013 8:36 AM
<input checked="" type="checkbox"/>	Metrose CU		1111, 1st St S Saint Cloud, MN, 56303	1111, 1st St S Saint Cloud, MN, 56303	

You do not have access to setup and print documents for your other lenders. To sign up for this option, [click here](#) to download and complete the Subscription Form to enable this access.

Activate Free 30-Day Trial

## Admin Console with DocOne Web subscription

HOME | CREDIT REPORTS | LENDERS | ADMIN CONSOLE | SUPPORT | FIND APP | Enter AppID OR Last Name | GO

My Lenders | My Form Batches | System Defaults | Dealership Info | Manage Users | My Info | My Alerts | Online Credit App | 3rd Party Interfaces

AppOne Lenders

Collateral Type: Marine

Save

Enable	Lender Name	Program Name	Description	LenderDealerID	LienHolder Address	Insurance Address	Links	Modified
<input type="checkbox"/>	Bank of America, N.A.	BOA Direct-to-Consumer (Approval Letter) Marine	Use this program to submit apps (electronically) and print docs for Marine collateral for Bank of America for whom the customer has already received a pre-approval letter.		PO Box 2759 Jacksonville, FL, 32203-2759	—	<a href="#">Links</a>	—
<input checked="" type="checkbox"/>	Bank of America, N.A.	BOA Marine Broker	Use this program to submit apps (electronically) and print docs for Marine collateral on a broker basis for Bank of America.	123	PO Box 2759 Jacksonville, FL, 32203-2759	PO Box 2759 Jacksonville, FL, 32203-2759	<a href="#">Links</a>	Kyle Marthaler 11/17/2014 1:04 PM
<input checked="" type="checkbox"/>	Bank of America, N.A.	BOA Marine Consignment	Use this program to submit apps (electronically) and print docs for Marine collateral on a consignment basis for Bank of America.	1	PO Box 2759 Jacksonville, FL, 32203-2759	PO Box 2759 Jacksonville, FL, 32203-2759	<a href="#">Links</a>	Kyle Marthaler 11/17/2014 1:04 PM
<input checked="" type="checkbox"/>	Boulevard Bank	Boulevard Marine Program	Use this program to submit apps (electronically) and print docs for Marine collateral for Boulevard Bank.		12800 Corporate Hill St. Louis, MO, 63131	PO Box 31759 St. Louis, MO, 63131-0759	<a href="#">Links</a>	Kyle Marthaler 10/17/2014 9:32 AM
<input checked="" type="checkbox"/>	M&T Bank	M&T Bank	—	05658	P.O. Box 37258 Baltimore, MD, 21297	PO Box 5000 Springfield, OH, 45501-5000	<a href="#">Links</a>	Kyle Marthaler 10/17/2014 9:32 AM
<input checked="" type="checkbox"/>	M&T Bank	M&T Marine Program	—	32534	P.O. Box 37258 Baltimore, MD, 21297	PO Box 5000 Springfield, OH, 45501-5000	<a href="#">Links</a>	Kyle Marthaler 10/17/2014 9:32 AM
<input checked="" type="checkbox"/>	Marine One Acceptance Corp	Marine One Marine Program	Use this program to submit apps (electronically) and print docs for Marine collateral for MarineOne.	7777	—	5000 Quorum Dr, Suite 200 Dallas, TX, 75254	<a href="#">Links</a>	Dustin Admin 10/22/2014 10:11 AM
<input checked="" type="checkbox"/>	MB Financial Bank, N.A.	MBF Marine Program	Use this program to submit apps (electronically) and print docs for Marine collateral for MB Financial Bank.	920	PO Box 5191 Des Plaines, IL, 60017-5191	PO Box 15880 Richmond, VA, 23227	<a href="#">Links</a>	Kyle Marthaler 10/17/2014 9:32 AM

## Forms tab, no DocOne subscription



Customer Credit Bureau Collateral Structure Lenders Forms Notes

Print Adverse Action Print Risk Based Pricing Notice

Print Selected Forms

**Integrated Lender Forms**

You have not selected an integrated lender callback. As a result, no integrated lender forms will appear here. Please go to the Lenders tab and select an integrated lender callback to view and print their specific forms. You may ignore this message if you just want to print dealer specific forms (e.g. Buyers Order, Credit Application etc.) OR want to print forms for a spot delivery where no lender information will populate on the forms.

**Dealer Forms**

You need a valid subscription account with AppOne to access form batches. Please go to the Admin Console Lenders page to activate your subscription.

Print Selected Forms

Print Adverse Action Print Risk Based Pricing Notice

## Forms tab with DocOne subscription

Dealer Forms

[SELECT A DEALER FORM BATCH] Edit Batch Add New Batch

Select All Un-Select All

## Sprint 3

### MarineOne Filter Change

(Deployed 1/27/2015)

We increased the Max Advance filter from 115% to 125% for MarineOne Motorcycle deals.

**Integrated Lenders**

	Marine One Motorcycle Program
FICO Score	?
Down Payment	✗
Min Loan Amount	✓
Max Loan Amount	✓
Lending Area	✓
Max Advance	✗
Income	✓
Collateral	✓
Notes	-
SELECT LENDER	
	-

Deal Structure exceeds max. line 3 advance of 125%.

## Medallion Bank - Deactivate Motorcycle Program

(Deployed 1/27/2015)

We deactivated the motorcycle program for Medallion Bank, as Medallion is no longer accepting applications from dealers for motorcycles.

## REC/VFI 2012 - Cash Deals

We updated the portals to give subscribed AppOne dealers an option to manually print forms for a cash deal without filling in all the information necessary for a credit application. The following points summarize the changes:

- A **Cash Deals** tab was added to the home page.
- A **Cash Deal** box was added to the **Customer** tab. Checking the **Cash Deal** box reduces the required (bolded) fields. Only the name (**FName**, **LName**) and address (**#**, **Street**, **Zip/City/State**, **County**) are required for a cash deal.
- On the **Structure** tab, the **Rate**, **Term**, and **Days to First Payment** fields are optional for a cash deal.
- On the **Lenders** tab, the dealer can continue with a cash deal by clicking **Manual Print**.
- If the dealer presses **Submit to Selected Lenders**, the system treats the deal as a financed deal. A validation pop-up opens prompting the dealer to return to the **Customer** tab and enter the information required for a financed deal.

### Home page

HOME   CREDIT REPORTS   LENDERS   ADMIN CONSOLE   SUPPORT					
Problem Deals (1)   Active Deals (43)   Contracts In Transit (2)   Declined/Dead (0)   Funded (7)   <b>Cash Deals (6)</b>					
#	Customer	Collateral	Amount	Lenders	
1000055	HARRY'S COOP / BRAIN TEST CO	2010 MARINE MAKE MARINEMODEL	\$16,026.95	INCOMPLETE	
1000022	BUSINESS CO / JIM KNOT	2011 MARINEMAKE MARINEMODEL	\$16,026.95	INCOMPLETE	
1000017	MICHAEL WRONG / BALAJI MURTHY	2009 MARINEMAKE MARINEMODEL	\$16,026.95	INCOMPLETE	
1000011	JIM BROWN / JERON KLAPHAKE	2010 MAKE MODEL	\$16,026.95	INCOMPLETE	
1000010	MARK TWAIN / SAMI TWAIN	2010 MARINEMAKE MARINEMODEL	\$16,026.95	INCOMPLETE	
1000001	BALAJI MURTHY / BALAJI MURTHY	2015 HONDA HONDA	\$12,831.20	INCOMPLETE	

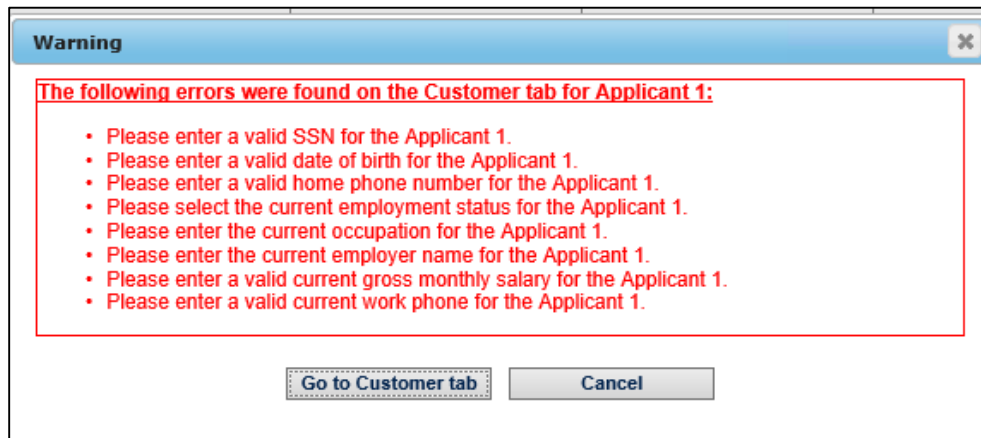
### Customer tab—Cash Deal box unchecked

Customer	Credit Bureau	Collateral	Structure	Lenders	Forms	Notes
<div> <input type="button" value="Save"/> <input type="button" value="Proceed To Next Step &gt;&gt;"/> </div>						
Application Type: 1 Individual <input type="checkbox"/> <b>Cash Deal</b>						
<b>Applicant #1 - Personal Information (MUST MATCH DRIVER'S LICENSE)</b> FName: <input type="text"/> MI: <input type="text"/> LName: <input type="text"/> Suffix: <input type="text"/> SSN: <input type="text"/> - <input type="text"/> - <input type="text"/> DOB: <input type="text"/> / <input type="text"/> / <input type="text"/> Home Phone: <input type="text"/> - <input type="text"/> - <input type="text"/> Cell Phone: <input type="text"/> - <input type="text"/> - <input type="text"/> DL No: <input type="text"/> <input type="text"/> Email: <input type="text"/>						
<b>Current Residence Information</b> Address #: <input type="text"/> Street: <input type="text"/> Apt #: <input type="text"/> Zip/City/State: <input type="text"/> <input type="text"/> <input type="text"/> County: <input type="text"/> How Long? 0 years 0 months Status: own <input type="text"/> Rent/Mortgage Pmt: <input type="text"/> Landlord/Mortgage Co: <input type="text"/> Landlord/Mortgage Phone: <input type="text"/> - <input type="text"/> - <input type="text"/>						

### Customer tab—Cash Deal box checked

HOME	CREDIT REPORTS	LENDERS	ADMIN CONSOLE	SUPPORT		
Customer	Credit Bureau	Collateral	Structure	Lenders	Forms	Notes
<div> <input type="button" value="Save"/> <input type="button" value="Proceed To Next Step &gt;&gt;"/> </div>						
Application Type: 1 Individual <input checked="" type="checkbox"/> <b>Cash Deal</b>						
<b>Applicant #1 - Personal Information (MUST MATCH DRIVER'S LICENSE)</b> FName: <input type="text"/> MI: <input type="text"/> LName: <input type="text"/> Suffix: <input type="text"/> SSN: <input type="text"/> - <input type="text"/> - <input type="text"/> DOB: <input type="text"/> / <input type="text"/> / <input type="text"/> Home Phone: <input type="text"/> - <input type="text"/> - <input type="text"/> Cell Phone: <input type="text"/> - <input type="text"/> - <input type="text"/> DL No: <input type="text"/> <input type="text"/> Email: <input type="text"/>						
<b>Current Residence Information</b> Address #: <input type="text"/> Street: <input type="text"/> Apt #: <input type="text"/> Zip/City/State: <input type="text"/> <input type="text"/> <input type="text"/> County: <input type="text"/> How Long? 0 years 0 months Status: own <input type="text"/> Rent/Mortgage Pmt: <input type="text"/> Landlord/Mortgage Co: <input type="text"/> Landlord/Mortgage Phone: <input type="text"/> - <input type="text"/> - <input type="text"/>						

### Validation pop-up



## Sprint 4

### Merrick Bank - Tied Application Change

The interface with Merrick Bank was updated so that applications with two borrowers are always put on the same application. Previously, applications with two borrowers were put on a tiered application if the borrowers lived at separate addresses.



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