

Frequently-Asked Questions for Lenders

How do my dealers get set up with AppOne?

- Dealers sign up with AppOne online by filling out a brief form.
- You provide the URL and a unique Lender Dealer IDs to each dealer.
- AppOne will provide you with a co-branded URL so that the dealer can sign up with AppOne and with your lender programs at the same time.
- The [AppOne Online Dealer Signup Training Guide](#) is available online to guide dealers through the signup process.

When and how will the dealer have access to my program?

- The dealer enables your program on AppOne's Admin Console using the Lender Dealer ID you provided.
- The dealer has immediate access to your program.
- The dealer's access is self-service. You don't need to set the dealer up.

How do I disable a dealer?

- When you disable a dealer your system, the dealer will not be able to submit applications to your lending programs.

Where do I go for support?

- AppOne SupportLine at 877-404-6788 or support@appone.net.
- Business Development Manager Tyler Kelly at 877-277-6631, extension 1207947 or Tyler_kelly@reyrey.com.