



Financial & Corporate Compliance

System Requirements

Medici™ Commercial Lending
Documentation System

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System Requirements

These requirements were established to ensure acceptable performance. If your system does not meet the minimum, further evaluation may be needed to determine what kind of performance can be expected.

These requirements are subject to change without notice. Please visit our support web site at <https://wolterskluwer.my.site.com/ComplianceSolutionsSupport/s/> for updates to these system requirements.

Special Configuration Required for HMDA Wiz

For HMDA Wiz users, you will need to enable TLS 1.2 as well as Strong Cryptography for your Medici Client machines. Additional information on how to enable TLS 1.2 can be found at:

- <https://docs.microsoft.com/en-us/dotnet/framework/network-programming/tls#configuring-security-via-appcontext-switches>.

Special Note on Microsoft OLE DB Driver 18.x

Medici install requires the Microsoft OLE DB Driver (MSOLEDBSQL) version 18.2.x or newer. Please install the latest 18.2.x version or newer (current version 18.6.6 as of this release) of the MSOLEDBSQL driver prior to installing Medici.

Install the correct version from the *Prerequisites\MSOLEDBDriver* folder of the ISO or from the following Microsoft website:

- <https://docs.microsoft.com/en-us/sql/connect/oledb/release-notes-for-oledb-driver-for-sql-server>

Note: OLE DB Driver version 19.0+ is NOT compatible (MSOLEDBSQL 19.x).

Medici Components


Application Server

Specific server requirements are listed below:

Requirements	Minimum	Recommended
Operating System	Windows Server 2016 Windows Server 2019	Windows Server 2022
Processor	Multicore Intel processor/AMD equivalent. 1.4GHz or faster, 64-bit.	Multicore Intel processor/AMD equivalent. 1GHz or faster, 64-bit.
Disk Space Available	2 GB	4 GB
RAM	4 GB	8 GB
Client Software	Microsoft Office 2016 or higher	Microsoft Office 365 Semi-Annual Enterprise Channel
Microsoft .NET Framework	Version 4.8	Version 4.8 or higher
Microsoft OLE DB Driver	Version 18.2	Version 18.6.3 or higher
	Note: OLE DB Driver version 19.0+ is NOT compatible.	
Browser	Latest version or one major release back (Official build) of Chrome or Microsoft Edge (64-bit).	

SQL Server Requirements

Database Server	Minimum	Recommended
Operating System	Windows Server 2016 Windows Server 2019	Windows Server 2022
Processor	Multicore Intel Pentium or AMD equivalent, 1.4GHz or faster, 64-bit.	Multicore Intel / AMD equivalent or higher, 1GHz or faster, 64-bit.
Disk Space Available	20 GB*	40 GB RAID 5/RAID 1+0 configuration or better*
RAM	4 GB	4 GB or higher
Database Software	Microsoft SQL Server 2019 Microsoft SQL Server 2017 Microsoft SQL Server 2016	Microsoft SQL Server 2022

 Medici install requires the Microsoft OLE DB Driver (MSOLEDBSQL) version 18.2.x or newer. Please install the latest 18.2.x version or newer (current version 18.6.6 as of this release) of the MSOLEDBSQL driver prior to installing Medici.

File Server (DM Transaction Folder)

A file server is used for Network Area Storage.

Requirements	Minimum	Recommended
Operating System	Windows Server 2016 Windows Server 2019	Windows Server 2022

Client Workstation Requirements

Specific workstation requirements are listed below:

Client	Minimum	Recommended
Operating System	Windows 10 **	Windows 11
Processor	Multicore Intel Pentium or AMD equivalent, 1.4GHz or faster, 64-bit.	Multicore Intel Pentium/ AMD equivalent or higher, 1GHz or faster, 64-bit.
Disk Space Available	1 GB	2 GB
RAM	4 GB	4 GB
Client Software	Microsoft Excel 2016 or 2019 (32-bit only) Microsoft Word 2016 or 2019 (32-bit only) Adobe Acrobat Reader 8	Microsoft Office 365 Semi-Annual Enterprise Channel Adobe Acrobat Reader
Microsoft .NET Framework	Version 4.7.1	Version 4.8 or higher
Supported Software	Citrix Presentation Server, Citrix Xenapp	

☞ Medici supports the 32-bit version of Microsoft Word which comes with Office 365 when installed on the desktop (up to the 2019 version). The cloud-based version is not supported currently.

**Note

Microsoft's Windows 10 will be End of Life on October 14, 2025. Microsoft will no longer provide security updates or bug fixes for this software after the End-of-Life date.

Wolters Kluwer is moving forward with plans to end operational support for Medici running on Microsoft's Windows 10. The 2025.1 release will be our last release that will support Microsoft Windows 10.

Our product team has tested and certified Medici on Windows 11. We are looking for your support in upgrading your environments to Microsoft Windows 11.

Stand Alone Server

Specific server requirements are listed below:

Requirements	Minimum	Recommended
Operating System	Windows Server 2016 Windows Server 2019	Windows Server 2022
Processor	Multicore Intel processor/AMD equivalent. 1.4GHz or faster, 64-bit.	Multicore Intel processor/AMD equivalent. 1GHz or faster, 64-bit.
Disk Space Available	2 GB	4 GB
RAM	4 GB	4 GB
Client Software	Microsoft SQL Server 2019 Microsoft SQL Server 2017 Microsoft SQL Server 2016 Microsoft Excel 2016 or 2019 (32-bit only) Microsoft Word 2016 or 2019 (32-bit only) * Adobe Acrobat Reader 8 or later	Microsoft SQL Server 2022 Microsoft Office 365 Semi-Annual Enterprise Channel
Microsoft .NET Framework	Version 4.8	Version 4.8 or higher

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- ☞ Medici supports the 32-bit version of Microsoft Word which comes with Office 365 when installed on the desktop (up to the 2019 version). The cloud-based version is not supported currently.
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Other Requirements

Network Connections

- **LAN:** 10/100/1000 Mbps or higher network connection
- **WAN:** T1 or higher (DS3 switch (~45Mbps) recommended)
 - The bandwidth specifications native architecture operations assume “normal” traffic so actual results will vary based on a lender’s specific configuration.

Print Requirements

Since all documents are created using either the Microsoft Word or Microsoft Excel application, any printer that is compatible with Microsoft Office 2016 or newer is acceptable for the generation of Medici documents.

Wolters Kluwer

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Product Download Site: <https://compliancedownload.wolterskluwer.com/>

Customer Service: (800) 552-9410 Available Monday through Friday, 8:00 a.m. to 7:00 p.m., Eastern time.

Medici SupportLine:

Phone: (800) 274-2711 ext. 1125343

Available Monday through Friday, 8 a.m. to 7 p.m., Eastern time.

Email: medicisupport@wolterskluwer.com