



Financial & Corporate Compliance

System Requirements

CASH Suite™

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System Requirements

Refer to the following workstation and server system requirements to ensure that the CASH system will run properly in your environment.

NOTE: CASH Suite can be installed on any virtual machine (VM) that meets the system requirements whether running in the cloud (Microsoft Azure, Amazon Web Services (AWS) or any other public/private cloud) or data center.

Software Version Requirements

We recommend running the most recent version of CASH Suite or maintaining a version no more than 365 days older than the current release. This recommendation is based on the lifecycle of certain embedded components, including digital certificates utilized by the application (for example, digital certificates embedded into XLAM files for use with Microsoft Excel), which typically have a one-year validity period. These certificates are renewed only through updated software releases.

Running a version older than 365 days may result in expired certificates, which can prevent proper system operation, security validation, or document processing functionality.

Note... In environments where organizational security controls (such as Windows Defender Application Control (WDAC) or Local Security Policies) enforce strict handling of expired certificates, expired components may be blocked. In such cases, organizations may need to either update the application or adjust applicable security policies in accordance with their internal governance standards.

CASH Suite Workstation Requirements

Specific workstation requirements are listed below:

Client	Minimum	Recommended
Operating System	Windows Server 2016	Windows 11
Processor	Single Intel Core Pentium\AMD equivalent, 1.4GHz or faster, 64-bit.	Dual Intel Core Pentium\ AMD equivalent or higher, 1GHz or faster, 64-bit.
Disk Space Available	20 GB	40 GB
RAM	4 GB	8 GB
Client Software	Microsoft Office 2021 or higher	Microsoft 365 Semi-Annual Enterprise Channel
Microsoft .NET Framework	Version 4.8	Version 4.8 or higher
Microsoft OLE DB Driver	Version 18.2	Version 18.6.7 or higher
	Note: OLE DB Driver version 19.0+ is NOT compatible.	

Display	SVGA (1024 X 768) or higher	
Browser	Latest version or one major release back (Official build) of Chrome or Microsoft Edge (64-bit).	
Acrobat	Reader or PDF Viewer (Chrome)	ISO standard PDF 2.0, Acrobat Pro

- ❗ Installing Microsoft .NET Framework may require a reboot of the workstation PC.
- ❗ Microsoft Office 2016 and 2019 reached the end of support on October 14, 2025. CASH Suite 2025.1 was the last release supporting Microsoft Office 2016 and 2019.
- ⚠ We do not recommend Current Channel or Monthly Enterprise Channel for Microsoft Office 365.
- 🚫 The Home editions of Windows Operating Systems and Microsoft Office are not supported.
- 🚫 Having multiple versions of Microsoft Office installed on the same computer is not supported.

CASH SQL Database Server Requirements

SQL Server requirements are as follows:

Database Server	Minimum	Recommended
Operating System	Windows Server 2016	Windows Server 2025
Processor	Single Intel Core Pentium\AMD equivalent, 1.4GHz or faster, 64-bit.	Dual Intel Core Pentium\ AMD equivalent or higher, 1GHz or faster, 64-bit.
Disk Space Available	20 GB*	40 GB RAID 5/RAID 1+0 configuration or better*
RAM	8 GB	16 GB or higher
Database Software	Microsoft SQL Server 2017	Microsoft SQL Server 2025
Database Backup	SQL Backup Agent or Maintenance Plan in SQL Server	

- ❗ Installing Microsoft .NET Framework may require a reboot of the SQL Server PC.
- ❗ Microsoft SQL Server 2016 will reach the end of support on July 14, 2026. CASH Suite 2025.2 was the last release supporting Microsoft SQL Server 2016.
- ❗ Bridge customers should allocate appropriate disk space according to the number of products imported using the following formula: 1 New Product (Loan or Deposit) = 1 MB.
- ❗ Using SQL Server Express with CASH Bridge is highly discouraged due to forced storage limits on SQL Server Express that can cause production interruptions. For example, using Bridge with SQL Server

Express will only allow an import of approx. 10,000 new Products (Loan or Deposit) due to 10 GB size limit of SQL Server Express.

CASH Workflow Agent Services

The CASH Workflow™ Agent runs as a pair of services that must run on a server within your environment with the following configurations:

	Minimum	Recommended
Operating System	Windows Server 2016	Windows Server 2025
RAM	4 GB	8 GB or higher
Microsoft .NET Framework	Version 4.8	Version 4.8 or higher
Microsoft OLE DB Driver	Version 18.2	Version 18.6.7 or higher
	Note: OLE DB Driver version 19.0+ is NOT compatible.	
Processor	Single Intel Core Pentium\AMD equivalent, 1.4GHz or faster, 64-bit.	Dual Intel Core Pentium\AMD equivalent or higher, 1GHz or faster, 64-bit.
Network	Internet connectivity	

❗ Installing Microsoft .NET Framework may require a reboot of the Workflow Listener/Sender PC.

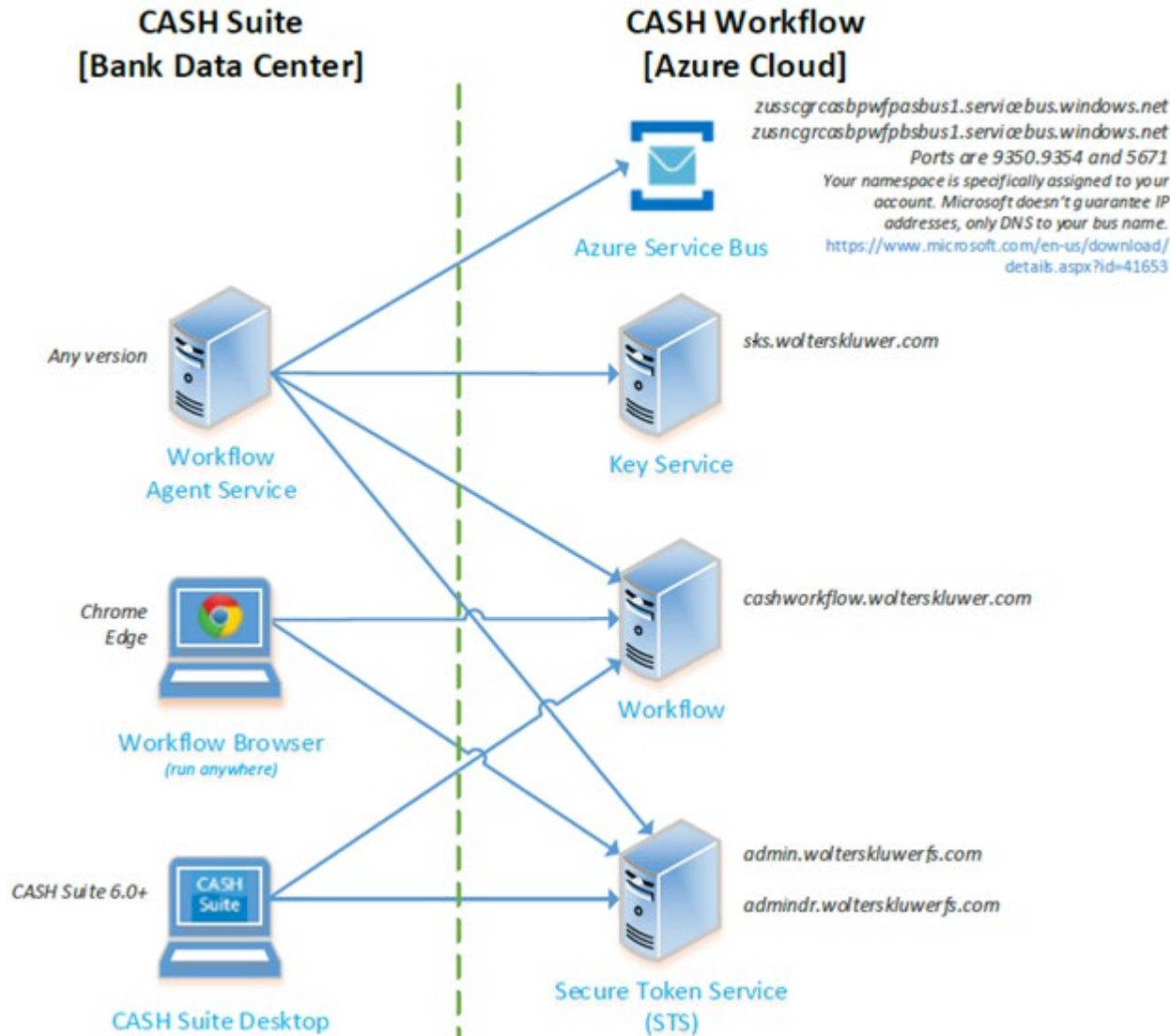
CASH Component (Services) Requirements

CASH components include the CASH Agent Service, CASH LaserPro® Service, CASH Tax Importer™ Service and CASH Borrower Portal™ Service. The requirements for these components include:

	Minimum	Recommended
Operating System	Windows Server 2016	Windows Server 2025
RAM	4 GB	8 GB or higher
Microsoft .NET Framework	Version 4.8	Version 4.8 or higher
Microsoft OLE DB Driver	Version 18.2	Version 18.6.7 or higher
	Note: OLE DB Driver version 19.0+ is NOT compatible.	
Processor	Single Intel Core Pentium\AMD equivalent, 1.4GHz or faster, 64-bit.	Dual Intel Core Pentium\AMD equivalent or higher, 1GHz or faster, 64-bit.
Network	Internet connectivity	

-
- ❗ Installing Microsoft .NET Framework may require a reboot of the computers where installed.
 - 🔗 The CASH Workflow™ Agent runs as a pair of services that must run on a server within your environment.
 - 🔗 The CASH LaserPro® Service runs on a server within your environment.
 - 🔗 The CASH Tax Importer™ Service runs as a pair of services that must run on a server within your environment.
 - 🔗 The CASH Borrower Portal™ Service runs as a service that must run on a server within your environment.
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CASH Workflow Network Connectivity Diagram



CASH Supported Platforms

CASH Suite currently supports the platforms/software specified below. Microsoft extended support end dates are provided for reference. Wolters Kluwer does not provide support for platforms beyond the extended support end dates as announced by Microsoft.

Platforms / Software	Support End Date
Operating System	
Windows 11	October 13, 2026 (version 24H2) October 12, 2027 (version 25H2)
Windows Server 2016	January 2022; January 2027 Extended
Windows Server 2019	January 2024; January 2029 Extended
Windows Server 2022	October 2026; October 2031 Extended
Windows Server 2024	October 2028; October 2033 Extended
Windows Server 2025	October 2029; October 2034 Extended
SQL Server	
SQL Server 2017	October 2022; October 2027 Extended
SQL Server 2019	February 2025; January 2030 Extended
SQL Server 2022	January 2028; January 2033 Extended
SQL Server 2025	January 2031; January 2036 Extended
Microsoft Office	
Office 2021	October 13, 2026
Office 2024	October 9, 2029
Office 365 (Microsoft 365)	
Wolters Kluwer Applications	
CASH Suite	2025.2, 2026.1, 2026.2
ComplianceOne Lending™	025.3, 2025.2
Medici™	2025.1

- ❗ We do not recommend Current Channel or Monthly Enterprise Channel for Microsoft Office 365.
- ❗ Microsoft SQL Server 2016 will reach the end of support on July 14, 2026. CASH Suite 2025.2 was the last release supporting Microsoft SQL Server 2016.
- 🔄 Having multiple versions of Microsoft Office installed on the same computer is not supported.

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Customer Service: (800) 552-9410 Available Monday through Friday, 8:00 a.m. to 7:00 p.m., Eastern time.

CASH Suite SupportLine:

Phone: 800-274-2711 ext. 1125031

Available Monday through Friday, 8 a.m. to 8 p.m., Eastern time.

Email: cashsupport@wolterskluwer.com